



## Electronic Reservation Slip



- This E-Ticket Will only be valid along with an ID proof. If found traveling without ID Proof, Passenger will be treated as without ticket and charged as per extant Railway rules
- Valid IDs to be presented during train journey by one of the passenger booked on an e-ticket :- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. /Student Identity Card with photograph issued by recognized School or College for their students /Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph /Municipal bodies and Panchayat Administrations which are having serial number /Unique Identification Card "Aadhaar".
- General rules/ Information for e-ticket passenger have to be studied by the customer for cancellation & refund.

### DELHI S ROHILLA-UDAIPUR CITY one-way (PNR: 2210375920)

#### Journey details

Transaction ID	0975038101	Cleartrip Trip ID	15093030604
Train No & Name	12981 / Chetak Exp ##	Date of journey	14 Jan, 2016
Class	AC 3 Tier (3A)	Date of boarding	14 Jan, 2016
From	DELHI S ROHILLA (DEE)	To	UDAIPUR CITY (UDZ)
Boarding	DELHI S ROHILLA (DEE)	Reservation upto	UDAIPUR CITY (UDZ)
Scheduled Departure	19:40 *	Scheduled Arrival	07:50 *
Distance	673 km	Quota	General
Adults	2	Children	0
Date of Booking	30 Sep, 2015	Time of Booking	19:09
Passenger Mobile Number	3752934433740	Ticket Fare**	Rs. 2,040

## (NEW TIME TABLE FROM 01-10-2015)

\* Departure time printed on the ERS is liable to change. New time table from 01-Sep-2014.

\*\* Inclusive of Service Tax – Rs. 82.

# Services Charges per e-ticket irrespective of number of passengers on the ticket.

#### Passenger details

S. No.	Name	Age	Sex	Concession Code	Coach No/Seat No/Status	Berth
1	<del>A. Krishna Prasad</del>	34	Female	BLANK	B1/ 60/ Confirmed	Lower
2	<del>D. Balaram</del>	42	Male	BLANK	B1/ 61/ Confirmed	Middle

#### Passenger address

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#### Agent Details

Principal Agent	Cleartrip Travel Services Pvt Ltd.
Sub Agent Name	-
Address	Cleartrip Unit No 001, Ground Floor, DTC Bldg, Sitaram Mills Compound, N.M. Joshi Marg, Delisle Road, Lower Parel (E) Mumbai - 400011
Phone No	(+91) 95 95 333 333
Email ID	traincs@cleartrip.com

## Service charges #(Incl. of Service Tax)

### PG Charges, if any, will be payable extra (upto 1.8%+Service Tax).

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IRCTC Service Fee #	Rs. 45.6
IRCTC Catering Charges	Rs. 0.0
Transaction Fee #	Rs. 37.54
Cleartrip Service Fee #	Rs. 20.0
Total ###	Rs. 2,143.14

## Important Instructions

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- 1. New time table will be effective from 01-09-2014. Departure time printed in ERS is liable to change. Customers are requested to check with Railway enquiry.**
2. Train Numbers are changed w.e.f 20-12-2010 from 4 to 5 digits.
3. One of the passenger booked on an E-ticket is required to present any of the identity cards noted below in original during the train journey and same will be accepted as a proof of identity failing which all the passengers will be treated as travelling without ticket and shall be dealt as per extant Railway Rules. Valid Ids:- Voter Identity Card/Passport/PAN Card/Driving License/Photo ID card issued by Central/State Govt./Student Identity Card with photograph issued by recognized School/College for their students/Nationalised Bank Passbook with photograph/Credit Cards issued by Banks with laminated photograph/Municipal bodies and Panchayat Administrations which are having serial number /Unique Identification Card "Aadhaar".
4. The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The passenger should carry with him the Electronic Reservation Slip print out. In case the passenger does not carry the electronic reservation slip, a charge of Rs.50/- per ticket shall be recovered by the ticket checking staff and an excess fare ticket will be issued in lieu of that.
5. E-ticket cancellations are permitted before preparation of chart. In case e-ticket is booked through an agent, please contact respective agent for cancellations.
6. There is an amendment in certain provisions of refund rule. Refer amended refund rules w.e.f. 01-07-2014.
7. Passengers are advised not to carry inflammables/dangerous/explosives articles as part of luggage and also to desist for smoking in the Trains.
8. **For Railway Enquiry Dial 139 or SMS 'RAIL' to 139.**
9. **Jago Yatri Jago.**

For catering related queries dial toll free no. 1800-111-321 (07.00hrs to 22.00hrs).

Helpline No: **(+91) 95 95 333 333** or Mail To: **traincs@cleartrip.com**

10. Railway Security Helpline No.1322

## Other Instructions

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1. E-ticket passenger is permitted in the train against a berth/seat only when his name appears in the reservation chart failing which he can be treated as a passenger travelling without ticket
2. E-ticket cannot be cancelled after chart preparation through internet. After Chart preparation, refund will be processed through TDR refund process as per Indian Railways Refund rules. Effective 1st July 2013, no TDR request will be entertained by Indian Railways if the same is filed post 1 hour of the actual departure of the Train. TDR can be filed by logging into your account. Submission of Guard certificate in original to IRCTC is also required for refund claim on account of A.C. failure/Coach not attached/Accommodation offered in lower class in addition to filing of TDR . Guard certificate can be obtained from TTE / Conductor of the coach.
3. If train is cancelled, E-ticket can be cancelled through internet by the user upto 3 days from the date of departure of the train.
4. Bank charges, if any, will be payable extra.
5. The compartment/cabin/coupe numbers for first ACC and first class will be allotted at the time of chart preparation.
6. For Train No. 2901 / 2902 (Gujarat Mail), Coach No. S2 to S6 will be attached / detached at Dadar
7. In case of I AC booking, Coach / Seat No. will be given at the time of charting.
8. The customer who has opted for auto-up gradation during booking of his/her e-ticket is requested to check the up-gradation chart before boarding the train.
9. IRCTC Service Charge for E-Ticket (Service charge levied is not refundable):

**Class**

**Service Charges**

SL/2S Rs.11.24/-

1AC/2AC/3AC/CC/3E/FC Rs.22.47/-

10. Cleartrip Service Charge for E-Ticket (inclusive of service tax)(not refundable):

**Class** **Service Charges**


SL/2S Rs.10/-

1AC/2AC/3AC/CC/3E/FC Rs.20/-

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